NE1 = MACHINE ON BUT NO POWER

NE2 = NOT HEATING

NE3 = NOT REACHING TEMP

NE4 = NOT CYCLING

NE5 = NOT WASHING

NE6 = NOT COLD WATER RINSING

NORRIS GLASSMATE ADVANCED FAULT FINDING

CUSTOMER COMPLAINS OF FAULT ON MACHINE

IS POWER INDICATION ON?

NO

IS POWER POINT WORKING?

NO

YES

CONTACT ELECTRICIAN

CONTACT NORRIS
QUOTE NE1

YES

IS MACHINE HEATING? CHECK RINSE TEMP GAUGE

NO

CONTACT NORRIS
QUOTE NE2

YES

DOES RINSE READY LIGHT COME ON?

YES

NO

CONTACT NORRIS
QUOTE NE3

PRESS START BUTTON, DOES MACHINE START CYCLE?

NO

CONTACT NORRIS
QUOTE NE4

YES

DOES MACHINE COMPLETE CYCLE?

YES

MACHINE IS OK

NO

DOES MACHINE WASH?

NO

CONTACT NORRIS
QUOTE NE5

DOES MACHINE RINSE?

NO

CONTACT NORRIS
QUOTE NE6