



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE1	MACHINE SWITCHED ON BUT NO POWER INDICATION	<ul style="list-style-type: none"> • FUSE BLOWN OR CIRCUIT BREAKER TRIPPED 	<ul style="list-style-type: none"> • FAULTY GPO 	<ul style="list-style-type: none"> • REPLACE FUSE OR RESET CIRCUIT BREAKER, IF THIS FAILS TO RECTIFY PLEASE CONTACT NORRIS • CONTACT ELECTRICIAN
NE2	RINSE NOT HEATING	<ul style="list-style-type: none"> • NO POWER TO MACHINE • ELEMENT NOT OPERATING • NO POWER TO ELEMENT 	<ul style="list-style-type: none"> • O/C ELEMENT, • BURNT WIRING AT ELEMENT, TERMINAL STRIP, TEMPERATURE CONTROLLER • FAULTY OR INCORRECTLY SET TEMPERATURE CONTROLLER, • FAULTY R/H SIDE RELAY OR WIRING • SWITCH WIRE AT MAIN SWITCH 	<ul style="list-style-type: none"> • REPLACE ELEMENT, • REPAIR WIRING, • REPLACE OR RE-CALIBRATE, • REPLACE/REPAIR, • REPAIR
NE3	NOT FILLING	<ul style="list-style-type: none"> • NO HOT WATER • NO HOT WATER • PRESSURE SWITCH NOT OPERATING • DOOR SWITCH • L/H SIDE RELAY 	<ul style="list-style-type: none"> • TAP TURNED OFF • FAULTY SOLENOID VALVE • FAULTY PRESSURE SWITCH • AIR BELL BLOCKED • O/C SWITCH, OUT OF ADJUSTMENT • FAULTY RELAY 	<ul style="list-style-type: none"> • TURN TAP ON • REPLACE • REPLACE • CLEAN • REPLACE/ADJUST • REPLACE



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE4	WASH NOT HEATING	<ul style="list-style-type: none">• ELEMENT NOT OPERATING• NO POWER AT WASH TANK ELEMENT	<ul style="list-style-type: none">• O/C ELEMENT• FAULTY PRESSURE SWITCH• FAULTY OR INCORRECTLY SET TEMPERATURE CONTROLLER	<ul style="list-style-type: none">• REPLACE• REPLACE• REPLACE OR RE-CALIBRATE
NE5	NOT WASHING	<ul style="list-style-type: none">• PUMP• MOTOR NOT OPERATING• TIMER MICRO SWITCH• BLOCKAGE IN PIPEWORK	<ul style="list-style-type: none">• BROKEN IMPELLOR• FAULTY MOTOR• FAULTY MICRO• FOREIGN MATERIAL IN PIPE	<ul style="list-style-type: none">• REPLACE COMPONENT• REPLACE MOTOR• REPLACE TIMER• CLEAN PIPEWORK
NE6	NOT RINSING	<ul style="list-style-type: none">• SOLENOID VALVE• CAM TIMER SWITCH	<ul style="list-style-type: none">• O/C COIL• FAULTY VALVE• FAULTY CAM TIMER	<ul style="list-style-type: none">• REPLACE SOLENOID• REPLACE SOLENOID• REPLACE