



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE1	MACHINE SWITCHED ON BUT NO POWER INDICATION	<ul style="list-style-type: none"> FUSE BLOWN OR CIRCUIT BREAKER TRIPPED 	<ul style="list-style-type: none"> FAULTY GPO 	<ul style="list-style-type: none"> REPLACE FUSE OR RESET CIRCUIT BREAKER, IF THIS FAILS TO RECTIFY PLEASE CONTACT NORRIS CONTACT ELECTRICIAN
NE2	RINSE NOT HEATING	<ul style="list-style-type: none"> NO POWER TO MACHINE ELEMENT NOT OPERATING NO POWER TO ELEMENT 	<ul style="list-style-type: none"> O/C ELEMENT, BURNT WIRING AT ELEMENT, TERMINAL STRIP, TEMPERATURE CONTROLLER FAULTY OR INCORRECTLY SET TEMPERATURE CONTROLLER, FAULTY R/H SIDE RELAY OR WIRING SWITCH WIRE AT MAIN SWITCH 	<ul style="list-style-type: none"> REPLACE ELEMENT, REPAIR WIRING, REPLACE OR RE-CALIBRATE, REPLACE/REPAIR, REPAIR
NE3	NOT FILLING	<ul style="list-style-type: none"> NO HOT WATER NO HOT WATER PRESSURE SWITCH NOT OPERATING DOOR SWITCH L/H SIDE RELAY 	<ul style="list-style-type: none"> TAP TURNED OFF FAULTY SOLENOID VALVE FAULTY PRESSURE SWITCH AIR BELL BLOCKED O/C SWITCH, OUT OF ADJUSTMENT FAULTY RELAY 	<ul style="list-style-type: none"> TURN TAP ON REPLACE REPLACE CLEAN REPLACE/ADJUST REPLACE



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE4	WASH NOT HEATING	<ul style="list-style-type: none">• ELEMENT NOT OPERATING• NO POWER AT WASH TANK ELEMENT	<ul style="list-style-type: none">• O/C ELEMENT• FAULTY PRESSURE SWITCH • FAULTY OR INCORRECTLY SET TEMPERATURE CONTROLLER	<ul style="list-style-type: none">• REPLACE• REPLACE • REPLACE OR RE-CALIBRATE
NE5	NOT WASHING	<ul style="list-style-type: none">• PUMP• MOTOR NOT OPERATING • TIMER MICRO SWITCH• BLOCKAGE IN PIPEWORK	<ul style="list-style-type: none">• BROKEN IMPELLOR• FAULTY MOTOR• FAULTY CAPACITOR• FAULTY MICRO• FOREIGN MATERIAL IN PIPE	<ul style="list-style-type: none">• REPLACE COMPONENT• REPLACE MOTOR• REPLACE• REPLACE TIMER• CLEAN PIPEWORK
NE6	NOT RINSING	<ul style="list-style-type: none">• SOLENOID VALVE • CAM TIMER SWITCH	<ul style="list-style-type: none">• FAULTY VALVE • FAULTY CAM TIMER	<ul style="list-style-type: none">• REPLACE SOLENOID • REPLACE