



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE1	MACHINE SWITCHED ON BUT NO POWER INDICATION	<ul style="list-style-type: none">• FUSE BLOWN OR CIRCUIT BREAKER TRIPPED	<ul style="list-style-type: none">• FAULTY GPO	<ul style="list-style-type: none">• REPLACE FUSE OR RESET CIRCUIT BREAKER, IF THIS FAILS TO RECTIFY PLEASE CONTACT NORRIS• CONTACT ELECTRICIAN
NE2	NOT HEATING	<ul style="list-style-type: none">• NO POWER TO MACHINE• ELEMENT NOT OPERATING• NO POWER TO ELEMENT,	<ul style="list-style-type: none">• O/C ELEMENT,• O/C T/STAT,• O/C SELECTOR SWITCH,• BURNT WIRING AT ELEMENT, T/STAT OR SELECTOR SWITCH	<ul style="list-style-type: none">• REPLACE ELEMENT,• REPLACE T/STAT,• CHECK CONTACTS 1&2,• REPAIR WIRING,
NE3	MACHINE HEATING BUT NOT REACHING READY TEMPERATURE	<ul style="list-style-type: none">• THERMOSTAT SETTING INCORRECT	<ul style="list-style-type: none">• RINSE READY T/STAT SET TO HIGH,• ELEMENT T/STAT SET TO LOW	<ul style="list-style-type: none">• RESET T/STAT FOR LIGHT ON AT 82 DEGREES,• RESET T/STAT FOR ELEMENT OFF AT 88 DEGREES



ERROR CODE	SYMPTON	FAULT	CAUSE	REMEDY
NE4	NOT CYCLING	<ul style="list-style-type: none">• DOOR SWITCH OPEN,• FAULTY DOOR MICRO SWITCH,• CAM TIMER NOT OPERATING,• START BUTTON,	<ul style="list-style-type: none">• DOOR OPEN• O/C SWITCH,• FAULTY TIMER OR FAULTY TIMER MOTOR,• FAULTY CONTACT BLOCK, LOOSE WIRES	<ul style="list-style-type: none">• CLOSE DOOR• ADJUST OR REPLACE SWITCH• REPLACE FAULTY COMPONENT• REPLACE COMPONENT, RECTIFY WIRING
NE5	NO HOT WASH	<ul style="list-style-type: none">• PUMP• MOTOR NOT OPERATING• TIMER MICRO SWITCH• BLOCKAGE IN PIPEWORK	<ul style="list-style-type: none">• BROKEN IMPELLOR• FAULTY MOTOR• FAULTY MICRO• FOREIGN MATERIAL IN PIPE	<ul style="list-style-type: none">• REPLACE COMPONENT• REPLACE MOTOR• REPLACE TIMER• CLEAN PIPEWORK
NE6	NO COLD RINSE	<ul style="list-style-type: none">• SOLENOID VALVE	<ul style="list-style-type: none">• O/C COIL• FAULTY VALVE	<ul style="list-style-type: none">• REPLACE SOLENOID• REPLACE SOLENOID