



| ERROR CODE | SYMPTON | FAULT | CAUSE | REMEDY |
|-------------------|---|---|--|---|
| NE1 | MACHINE SWITCHED ON BUT NO POWER INDICATION | <ul style="list-style-type: none">• NO POWER TO INDICATOR | <ul style="list-style-type: none">• FUSE BLOWN OR CIRCUIT BREAKER TRIPPED• FAULTY SELECTOR SWITCH | <ul style="list-style-type: none">• REPLACE FUSE OR RESET CIRCUIT BREAKER, IF THIS FAILS TO RECTIFY PLEASE CONTACT NORRIS• REPLACE SELECTOR SWITCH |
| NE2 | RINSE NOT HEATING | <ul style="list-style-type: none">• HEATING CONTACTOR NOT ENERGISED• NO POWER TO CONTACTOR• NO POWER TO ELEMENT• ELEMENT NOT HEATING | <ul style="list-style-type: none">• FAULTY CONTACTOR• TEMPERATURE CONTROLLER FAULTY OR OUT OF CALIBRATION• FAULTY CONTACTOR• FAULTY ELEMENT | <ul style="list-style-type: none">• REPLACE CONTACTOR,• REPLACE OR RE-CALIBRATE• REPLACE CONTACTOR• REPLACE ELEMENT |
| NE3 | NOT FILLING | <ul style="list-style-type: none">• NO HOT WATER• SOLENOID VALVE NOT OPERATING• TIMER NOT OPERATING | <ul style="list-style-type: none">• TAP TURNED OFF• FAULTY SOLENOID VALVE• FAULTY TIMER• REPLAY 1 FAULTY• HOOD SWITCH FAULTY OUT OF ADJUSTMENT | <ul style="list-style-type: none">• TURN TAP ON• REPLACE• REPLACE• REPLACE• REPLACE/ADJUST |



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| NE4 | WASH NOT HEATING | <ul style="list-style-type: none">• NO POWER AT ELEMENT | <ul style="list-style-type: none">• O/C ELEMENT OR WIRING• FAULTY PRESSURE SWITCH• PRESSURE SWITCH AIR BELL OR LINE BLOCKED• TEMPERATURE CONTROLLER FAULTY OR OUT OF CALIBRATION | <ul style="list-style-type: none">• REPLACE OR REPAIR WIRING• ADJUST OR REPLACE• CLEAN• REPLACE OR RE-CALIBRATE |
| NE5 | NOT WASHING | <ul style="list-style-type: none">• PUMP• MOTOR NOT OPERATING • BLOCKAGE IN PIPEWORK• NO OUTPUT FROM TIMER | <ul style="list-style-type: none">• BROKEN IMPELLOR• FAULTY MOTOR• FAULTY CONTACTOR• FAULTY CAPACITOR • FOREIGN MATERIAL IN PIPE• FAULTY TIMER | <ul style="list-style-type: none">• REPLACE COMPONENT• REPLACE MOTOR• REPLACE• REPLACE • CLEAN PIPEWORK• REPLACE TIMER |
| NE6 | NOT RINSING | <ul style="list-style-type: none">• SEE NOT FILLING | <ul style="list-style-type: none">• SEE NOT FILLING | <ul style="list-style-type: none">• SEE NOT FILLING |